

Policy

Quality



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Revision: H

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Approvals

	Name	Signature	Role	Date
Author	Tim Jones		Business Systems Manager	20/11/16
Checked [QA 1]	Pete Jones		Quality & Improvements Administrator	20/11/16
Approved	Andrew Carlick		CEO, DBD Group	20/11/16

Revision History

Rev	Date	Summary of Changes	Author	Checked [QA 1]	Approved
H	20/11/16	Update format of policy documents	T Jones	P Jones	A Carlick



Quality Policy

DBD Limited, as a multi-discipline provider of professional and technology based consultancy and support services, is committed to providing high standards of service to our customers.

We will pursue this commitment by providing adequate resources, training and the appointment of competent quality professionals. By the setting of objectives and targets we aspire to achieve industry best practice.

We will ensure that these objectives are met through the application of a business management system developed to comply with defined requirements. Through the implementation of our business procedures our directors, managers and personnel will strive to continually improve the effectiveness of the management system and ultimately the quality of the services that we provide to our customers.

Each member of the DBD Board of Directors is accountable for reinforcing the requirements of this policy and is committed to ensuring the defined requirements and aspirations of our corporate policy are achieved.

Management systems operated will be maintained to meet the requirements of International Standard ISO 9001:2015 and independently approved by Lloyds Register Quality Assurance (LRQA). It is recognised that for overseas operations local territorial or national equivalents may take precedence.

We entrust this policy to all of our personnel and look to their support and professionalism in making this policy truly effective in undertaking duties for and on behalf of DBD Limited.

A handwritten signature in black ink, appearing to read 'A. Carlick', written in a cursive style.

Andrew Carlick

Managing Director